

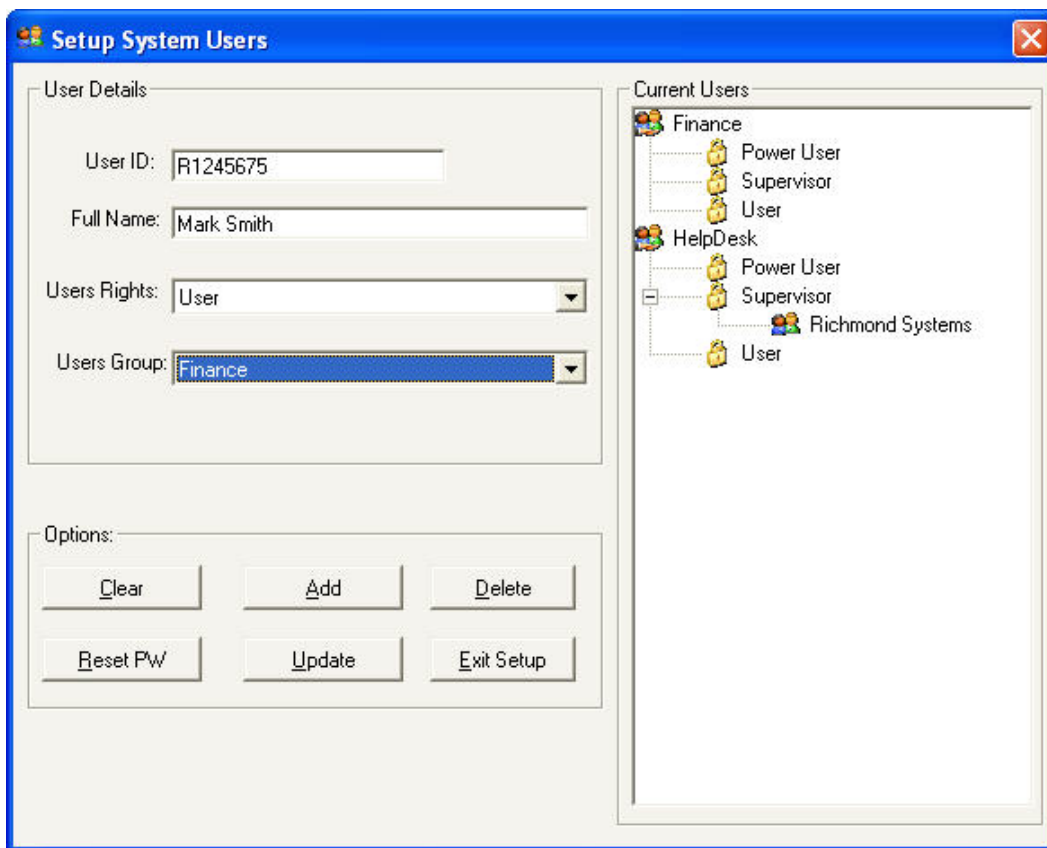
RICHMOND AssetDesk

Monitor, Track and Manage Corporate Assets

Richmond AssetDesk delivers core business services for maintaining inventories, analysing depreciation, tracking warranty details, handling maintenance contracts, planning upgrades and ensuring licence compliance for corporate assets.

Total cost of ownership of an asset can be established with Richmond AssetDesk by monitoring, tracking and managing assets.

External database integration capabilities, enables look up of associated data for your assets held in other OLE DB compliant databases. Microsoft Active Directory™ integration provides easy retrieval and synchronisation of asset information for users and computers.



Richmond AssetDesk is designed to streamline the complete life cycle of assets by recording an up-to-date audit trail of all changes from acquisition to disposal.

Style templates provide a range of user-defined fields that allow users to store item specific information. IT administrators can effectively track all history and technical data associated with a project or particular item of equipment.

Richmond AssetDesk boasts a wide range of powerful features including advanced inventory management displayed in an intuitive navigator tree structure.

Barcode recognition enables assets to be loaded quickly and simply by scanning assets using a barcode reader.

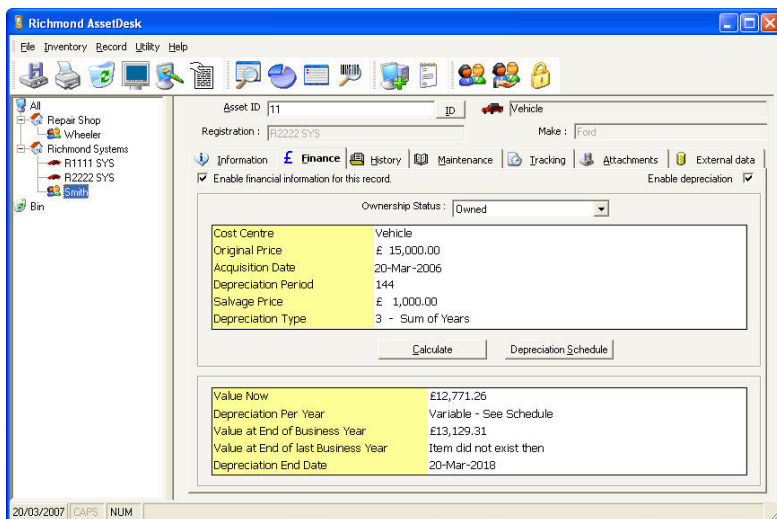
Wizard driven reports provide financial management information to give a clear picture of the current status and allow for planning.

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Features

Key features of Richmond AssetDesk include:

- All asset activities and deployments can be scheduled and tracked.
- Multiple, customisable asset types can be created to enable rapid asset collection
- Complete life cycle tracking of any asset is shown from acquisition to disposal
- External Database Integration (XDI)
- User definable rights groups
- Intuitive Windows XP/Explorer style interface
- Wizard driven reporting
- Multiple depreciation methods
- Integration with Richmond SupportDesk
- Upload files directly to the Richmond AssetDesk database and associate them to individual assets
- Warranty and Maintenance histories can be stored with each asset



Richmond AssetDesk Integration

A key strength of Richmond AssetDesk is the ability to connect in real-time to third party data sources in order to complement the asset management data.

This provides many benefits to the Richmond AssetDesk user in that data such as Accounts, Service Desk and Desktop Discovery is immediately available and up to date.

Another key integration feature is the ability to synchronise the database of Richmond AssetDesk with that of our leading service desk solution Richmond SupportDesk.

Increasingly, more and more companies are using Richmond AssetDesk as the core repository for all of the corporate assets with SupportDesk managing the support of those assets. The powerful integration capability adds another level of functionality to Richmond AssetDesk by allowing you to share your existing business intelligence.

Minimum System Requirements

- Pentium 233 MHz or faster processor
- 32 Mb RAM (64 Mb recommended)
- 30 Mb free hard disc capacity (110 Mb with MSDE)
- Windows 98, ME, 2000, Server 2003, XP, NT4 Service Pack 6 or greater
- SQL Server or Microsoft Data Engine (if SQL Server is not present, MSDE is installed by AssetDesk)
- Screen resolution 800x600 and a 16 bit colour depth.